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*Form v4.5*



**PAVD4  
QUICK START GUIDE  
and MANUAL**

## PERSONAL ASSISTANCE VOICE DIALER 4

with Daily Alarm, Social Safety  
– “I’m OK” features



Scan to learn more





## PAVD4 QUICK START GUIDE

### **IMPORTANT: Telephone line needs to be disconnected prior to opening the battery compartment**

- Open battery compartment at bottom of unit
- Insert 4 Alkaline AA (1.5V) batteries (not included)
- Close battery compartment
- Connect one end of phone line cord to telephone line wall jack and other end to back side of telephone
- Connect power adapter to DC 9V jack at back of telephone and the other end to available power socket

### **STORING EMERGENCY CONTACT NUMBERS**

- Set **MENU** switch at back of phone to “**ON**”
- Press **PRO**
- Press **▲** 2 x to select “**STORE NUMBER**”
- Press **OK/C** to enter
- Enter telephone number to be stored
- Press **DL** to delete a wrong entered number
- Use **▲** and **▼** to move back and forward through number
- Press **OK/C** to confirm
- Enter name using characters on numeric keypad
- Press **DL** to delete a wrong entered character
- Use **▲** and **▼** to move back and forward through characters
- Press **OK/C** to confirm
- Select “**EMERGENCY OFF**” or “**EMERGENCY ON**”

## TROUBLESHOOTING GUIDE CONTINUED

### **Pressing “0” on a cell phone does not stop the dialing process:**

This happens with some cell phones and some cordless phones- they will transmit the '0' tone for a few tenths of a second and not for a full second

**Step 1:** If receiving the call on a cell phone - Change the DTMF tone (Keytone Length) in the cell phone's settings to “Long”

- On Cordless phone - Press '0' several times quickly or press and hold '0'.
- On Corded phone - often it is a phone line issue - change the phone cord or move the phone to a different jack.

**Step 2:** If the phone is calling out from a phone line other than traditional Landline check to see if DTMF tones can be set to long (Ooma, MagicJack, Comcast – will have to check with phone service provider)

### **Calling sequence is not going to the next number:**

**Step 1:** Verify emergency contact numbers are programmed correctly

**Step 2:** Verify if the unit is calling the 1<sup>st</sup> number properly?

- The unit will NOT call the next number once the call has been accepted, by pressing 0 and terminating 1 9.

**Step 3:** Verify that “EMERGENCY ON” is set for the next contact. (see section 5.8)

## TROUBLESHOOTING GUIDE

### **System is always calling 911 when I press the button even when 911 is not a contact.**

When the panic button is pressed longer than 3 seconds the device will bypass the emergency contacts and go directly to 911. (see page 25)

### **Alarm Does Not Sound When Button Pressed:**

**Step 1:** Verify that the pendant is paired with the Personal Assistance Voice Dialer 4. (See page 16 for pairing instructions)

**Step 2:** Make sure the Pendant's battery is good. (light comes on and stays on when the button is pressed and held for 20 seconds, or does it dim? If the light dims replace the pendant battery)

**Step 3:** Replace pendant battery if necessary, with (1) 12v DC #21/23 battery.

### **The phone is not calling out when the button is pressed:**

**Step 1:** Check the phone cord.

**Step 2:** Lift receiver to check that you have a dial tone – pick up handset and dial number manually

**Step 3:** Confirm numbers are programmed correctly (local or Long Distance) -Confirm Emergency On / Off option is correct for each emergency contact number.

**Step 4:** Verify if the phone line is 'Tone' that the Dial Mode setting is set to 'Tone'. If the phone line is 'Pulse' the Dial Mode setting should be set to 'Pulse'.

### **Unit Keeps calling all contacts after the call has ended:**

**Step 1:** The emergency contact that answers and accepts the call will need to press 1 9 to terminate the call sequence.

In case of "**EMERGENCY ON**" you need to select the position of this number (specifies in what order it will be dialed)

- Use ▲ or ▼ to select the position
- Press **OK/C** to confirm

In case you want to overwrite an existing position, you will have to confirm "**OVERWRITE?**" by pressing **OK/C**.

### **STORING EMERGENCY MESSAGE**

- Press **PRO**
- Press ▲ 4 x to select "**RECORD MESSAGE**"
- Press and **hold OK/C**, wait for beep, "**VOICE**" icon is flashing
- After the beep, say the message
- Release the **OK/C** button to finish the recording
- Press **PB/D** to leave the menu

**The maximum length of recording is '20' seconds**

### **TEST EMERGENCY MESSAGE**

- Press **PRO**
- Press ▲ 5 x to select "**CHECK MESSAGE**"
- Press **OK/C** to listen to the recorded message
- Press **PB/D** to leave the menu

### **TEST SYSTEM OPERATION**

First call your chosen emergency contacts to inform them they are on your emergency contact list. Instruct your contacts how to accept, extend and/or end the call with the proper procedure. After they have been informed to press 0 to accept, 1 5 to extend and 1 9 to terminate, press the Pendant button or the SOS button to perform an actual test. Now you can proceed with other features (i.e., contact name recording, etc.)

# ATS Model PAVD4 User Manual



## 1 FEATURES LIST

### 1.1 Emergency Features:

- Activates alarm for 15 seconds for immediate help within the house (begins phone contact after 15 seconds)
- The phone dials in sequential order, the assigned emergency numbers from the phone book (up to 30)
- Plays a pre-recorded or user recorded emergency message
- When the receiver answers the call and presses '0', a 2-minute speakerphone conversation will be activated
- Before the end of 2 minutes, receiver will hear 2 beeps and can press 1 5 to continue the conversation for another 2 minutes or after 2 minutes, the phone will dial the next emergency number from the phone book
- During the emergency conversation, the receiving party can press 1 9 to disconnect or caller can press Pendant or SOS button to cancel the call dialing sequence.
- If the called party does not answer after **1 minute**, system proceeds to call the next emergency contact
- The emergency call can work with system phone off-hook with wireless pendant only
- Pendant control range is over 100 feet in open area
- Pendant is totally waterproof

## 8 Remote 911 Feature

Upon receiving an **emergency** call from the system, the **receiver** of the call can press 911 on their telephone keypad. Upon hearing 911 pressed by the receiver of the call, the system will hang-up the active call and dial 911 (or the specified emergency number stored in the 911 key).

The system will not call any of the other stored emergency numbers once this feature is activated. The system does not require '0' to be pressed to acknowledge the call in this mode.

## 9 911 Direct Feature

If the user '**presses and holds**' the **panic button for 5 seconds**. The user will hear the telephone beep and then begin to dial the number stored in the 911 button (normally 911). **From the factory this will call 911 automatically.**

This will bypass the dialing of the normal emergency contact numbers and directly dial the emergency number stored in the 911 key.

The system will not call any of the other stored emergency numbers once this feature is activated. The system does not require '0' to be pressed to acknowledge the call in this mode.

**(911 is programmed at the factory** into the 911 key, but any number can be stored in the 911 key). See section 5.8.2 for instructions on how to store numbers other than 911 into the 911 key.

It is important that the receiving party of an emergency call presses **0** to accept the call. If the emergency call is not accepted, the telephone will call the next number from the emergency number list.

NOTE: The system will continue to call the emergency contact numbers, in sequence, over and over until someone accepts the call or the call is terminated by the user.

After 1 minute 50 seconds, a beep tone will indicate the emergency call will be terminated. The receiving party can press **1 5** to add an extra 2 minutes to the call.

If the receiving party presses **1 5** during the emergency call (or after 1 minutes 50 seconds to extend the call for another 2 minutes), the unit will not call the next number.

If the receiving party presses **1 9** during the emergency call, the unit will not call the next number.

If the receiving party did not press **1 5** during the emergency call after 1 minute 50 seconds, the unit will call the next number from the emergency number list.

Each time a number is called, the system will **dial for 1 minute**. If the system does not hear a receiver press **0** within 1 minute, it will hang up and dial the next number.

NOTE: Calling can be stopped by pressing the Pendant button again or the SOS button located on the phone

## 1.2 TELEPHONE AND CID FEATURES

- FSK/DTMF Emergency Talking Caller ID Speakerphone
- Languages Selectable: English / French / German / Spanish / Italian / Hebrew
- Voice Reporting Selectable: English / French / German / Spanish / Italian / Hebrew
- Up to 64 messages memory – Talking CallerID
- 22 digits for telephone numbers and 16 digits for name display capable
- Built-in phonebook holds up to 30 numbers
- Real time clock display
- (2) one-touch memory buttons (M1 and 911)
- (5) levels of LCD contrast adjustment
- Flash time 100/300/600ms selectable
- Tone / Pulse selectable - In-use indicator
- Low and no battery indicator on display (must install 4 AA Alkaline – *not included*)
- Ringer volume control
- Ringer light - Handset volume control (LO – HI)
- Speakerphone volume control
- LCD back light - External power: DC 9V 300mA adaptor
- Pendant operating frequency: 433.92 MHz
- Pendant battery: 23A 12V Alkaline
- Menu key ON/OFF switch control - Wall mountable
- Two programmable Daily Alarms with customizable alert message to be played if Daily Alarm is missed.
- Telephone line failure message “TEL LINE FAILURE” warning message displays along with blinking Red LED light and beep alert.
- Power Failure “POWER OUT” warning message displays along with blinking Red LED light and beep alert.
- Battery Low or Failure “LOW BAT” warning message displays along with blinking Red LED light and beep alert.

## 2 Buttons/connections (See picture)

1. LCD display
2. In-use Green LED
3. Low battery/No battery Red LED
4. Direct memory keys M1 and 911 (M2)
5. OK/dial key
6. Program key
7. Up/Down key
8. Delete key
9. Mute key
10. Flash key
11. Redial/Pause/Out call key
12. Handsfree key
13. Ringer LED
14. Numeric keypad
15. Phonebook/Caller ID list select key
16. SOS key
17. Hook switch
18. Line connection (RJ11)
19. Power adapter connection
20. Ringer volume switch/Local alarm volume switch  
LO/Hi
21. Battery compartment
22. Handsfree volume slide switch
23. Curl cord connection (RJ9)
24. Curl cord connection (RJ9)
25. Handset volume switch LO/Hi
26. Wireless pendant
27. Pendant transmission LED
28. Pendant SOS button
29. Program key ON/OFF switch

## 6.9 USING DIRECT MEMORY KEYS M1, 911

- Press M1 or 911
- Press **OK/☎** to dial number, or
- Pick up handset or press **☎** for hands-free mode
- Press **M1 or 911** to dial direct memory number

## 7 SOS FUNCTION

Read carefully how **SOS works** – 1.1 Emergency Features

### 7.1 ACTIVATE SOS FUNCTION

- **Press and quickly release** the Pendant button, or
- Press and hold **SOS** key on telephone for at least 3 seconds

#### NOTE:

If a Pendant or SOS key is accidentally pressed, pressing it again with 15 seconds will deactivate and cancel the calling of emergency contacts.

\*If telephone receiver is off the hook, emergency system will work **with the wireless Pendant only**


### 7.2 DEACTIVATE SOS FUNCTION

- Press the Pendant button
- Press **SOS** key on telephone

### 7.3 RECEIVING PARTY COMMANDS / KEY CODES

Press 0	accept the emergency call
Press 1 5	extend the call for another 2 minutes
Press 1 9	deactivate and terminate the emergency call

## 6.8 USING PHONEBOOK

- To go to phonebook mode, press **PB/D** to make sure  is displayed on screen, next to the date
- Use **▲** and **▼** to navigate through the phonebook

**SOS will appear in front of clock in display for emergency numbers**

### 6.8.1 MAKING CALLS FROM PHONEBOOK

- Select a number from the phonebook
- Press **OK/C** to dial the number

### 6.8.2 EDIT NUMBER / NAME IN PHONEBOOK

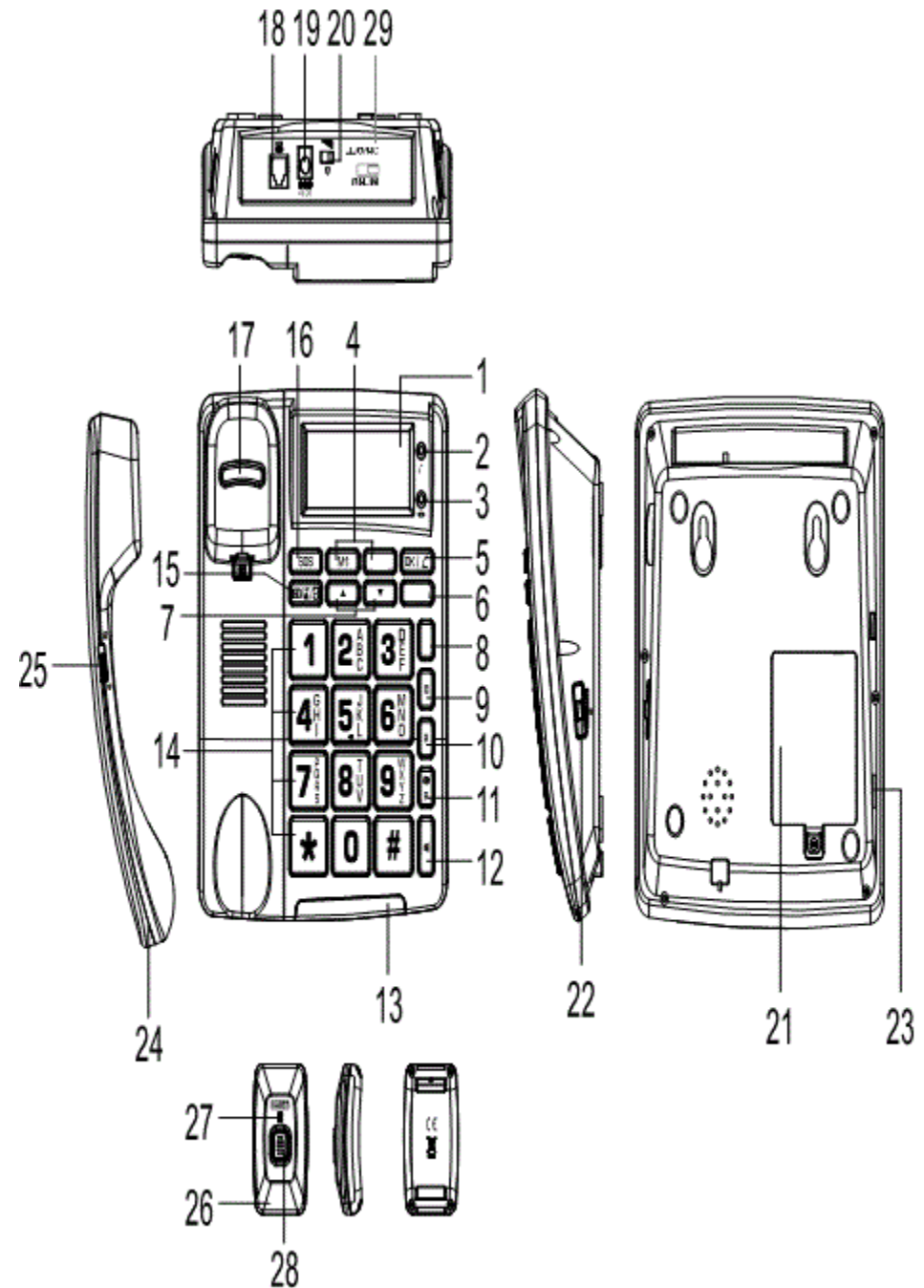
- Select a number from the phonebook
- Press and hold **PRO** until “**EDIT?**” appears on display
- Press **OK/C**
- Start modifying number, name, and emergency type according to Chapter “5.8 Store Telephone Numbers”  
Refer to Chapter “5.9 Name Recording” to record a name

### 6.8.3 DELETE NUMBER FROM PHONEBOOK

- Select a number from the phonebook
- Press **DL** – “**DELETE?**” will appear in display
- Press and HOLD **DL** for 3 seconds – number will be deleted

### 6.8.4 DELETE ALL NUMBERS FROM PHONEBOOK

- In phonebook, press and hold **DL** for 3 seconds – “**DELETE ALL?**” will appear in the display
- Again, press and HOLD **DL** for 3 seconds – all numbers will be deleted





### 3 INSTALLATION


**Telephone line needs to be disconnected prior to opening the battery compartment!**

Put batteries in battery compartment for backup power

- Unscrew battery compartment on bottom of telephone
- Insert 4 Alkaline AA (1.5V) batteries (*not included*)
- Close battery compartment
- Connect one end of telephone line cord to telephone wall jack and other end to back of telephone
- Connect power adapter to connection on back of telephone and to available power outlet
- If you do not install batteries, “LOW BAT” will display on display and No Battery LED will continue to flash (the unit will function normally)
- When replacing batteries, pick up handset first, then replace batteries – otherwise time clock setting will be lost
- System will run on battery power for emergencies if batteries are installed for up to 24 hours.

### 4 DESCRIPTION OF DISPLAY

Upper line displays basic information, middle line displays telephone number and bottom line displays name of caller

-  is Low or No battery indicator
- “REPEAT” means the repeat of an incoming call
- “VOICE” means voice reporting indicator
- “NEW” means there are new incoming calls
- “SOS” means emergency calls
- “XX: XX X X /XX” means Hour / Minute - Month / Date

### 6.7.1 MAKING CALLS FROM CALLER ID LIST

- Press **OK/☎**
- Arrow down ▼ to select number from caller ID list
- Press **OK/☎** 2 x to dial number

### 6.7.2 COPY NUMBER FROM CALLER ID LIST TO PHONEBOOK

- Select number from caller ID list
- Press and hold **PRO** for 2 seconds – “**COPY TO MEMORY**” will be displayed
- Press **OK/☎** to store number

### 6.7.3 DELETE NUMBER FROM CALLER ID LIST

- Select number from caller ID list
- Press **DL** – “**DELETE?**” will appear on display
- Press and hold **DL** for 3 seconds – number will be deleted

### 6.7.4 DELETE ALL NUMBERS FROM CALLER ID LIST

- In caller ID list press and hold **DL** for 3 seconds – “**DELETE ALL?**” will appear on display
- Press and hold **DL** for 3 seconds – all numbers will be deleted

### RECEIVING CALLER ID INFORMATION

Incoming call display will display number, area code, name, time and date of call. If provided by telephone company, you may see:

“**OUT OF AREA**” – call is made through telephone company which does not offer Caller ID service or does not transfer calls by long distance net

“**PRIVATE CALL**” – some areas allow callers to prevent their telephone data from being displayed



## 6.4 DEACTIVATING MICROPHONE

During a call, you can deactivate the microphone and talk freely without the caller hearing you

- Press and hold MUTE to mute the microphone

## 6.5 FLASH FUNCTION

If dialing number is busy or conversation is complete, press **FLASH** key to disconnect line for dialing another number

When equipped with PABX, this telephone makes it easy to transfer calls

- Press FLASH key for call waiting
- Dial extension number of callers intended
- When party answers, hang up handset
- When line is busy or no answer, press FLASH again to reconnect to caller

## 6.6 LAST NUMBER REDIAL

The telephone will remember the last number dialed


- Pick up handset or press **■** for hands-free
- Press RD/P to redial last number called

## 6.7 INCOMING CALLER ID LIST

The telephone can store up to 64 calls in the caller ID list. The display will show total of calls and number of new calls

To review incoming calls, press **PB/D** to make sure “**CLIP**” is displayed next to date on display

Use **▲** and **▼** to navigate through incoming calls. When line is busy or no answer, press **FLASH** again to reconnect to caller

-  is phonebook indicator
- “**CLIP**” means incoming Caller ID list
- “**CALL #**” means total number of incoming calls

- A. If time and date of incoming calls is different from telephone company, telephone will adjust the time and date automatically according to Telecom Provider when receiving calls
- B. If there is no operation or no incoming calls longer than 20 seconds, LCD only displays time and date, total number of received calls and number of new incoming calls
- C. Telephone can store up to 64 incoming calls. If there is a new call after the 64<sup>th</sup> call, the oldest call will be erased automatically and new call will be stored.

## 4.1 SETTINGS

Note: You must have the Menu ON /OFF switch **ON** to program. After programming you can switch it OFF to protect from accidental changes being made.

The setting menu including:

- LCD Language (see 5.1)
- Voice (see 5.2)
- LCD Contrast (see 5.3)
- Enter Time/Date (see 5.4)
- Local Area Code (see 5.5)
- Set Dial Mode (see 5.6)
- Set Flash Time (see 5.7)
- Store Number (see 5.8)
- Name Recording (see 5.9)
- Record Message (see 5.10)
- Check Message (see 5.11)
- Pair New Pendant (see 5.12)
- Set Daily Alarm (see 5.13)

## 5.1 LANGUAGE SETTING

The telephone has (11) display languages: English (ENGLISH), French (FRANCAIS), German (DEUTSCH), Spanish (ESPANOL), Italian (ITALIANO), Dutch (NEDERLANDS), Swedish (SVENSKA), Finnish (SUOMI), Danish (DANSK), Polish (POLSKI) and Portuguese (PORTUGUES). Hebrew

To select the language, follow these steps:

- Press **PRO**
- Press **▲ 6 x** to select “**LCD LANGUAGE**”
- Press **OK/C** to enter the settings
- Use **▲** and **▼** to select the languages
- Press **OK/C** to confirm
- Press **PB/D** to leave menu

## 5.2 VOICE GUIDANCE

The telephone has a voice guided menu and will also repeat every dialed digit by voice. You can select from six different voice languages: English (ENGLISH), French (FRENCH), German (GERMAN), Spanish (SPANISH), Italian (ITALIAN), Dutch (DUTCH) Hebrew you can or **disable** the voice.

- Press **PRO**
- Press **▲ 7 x** to select “**VOICE**”
- Press **OK/C** to enter settings
- Use **▲** and **▼** to select voice guidance
- Press **OK/C** to confirm

**If you don't want voice guidance,  
select “VOICE NO”**

- Press **PB/D** to leave menu

## 6 USING TELEPHONE

### 6.1 MAKING CALLS

- Enter telephone number
- Press **DL** to delete wrong entered number
- Press **OK/C** or **||** to make hands-free call or,
- Pick up handset to off-hook and enter telephone number

**Volume of handset can be set HI or LOW (25)**

**During call made with handset, you can switch to hands-free by pressing **||** and hanging up handset. Hands-free volume is adjusted using button (10)**

**In case telephone is connected to PBX system it may be necessary to add a Pause after PBX access code. Telephone can generate a ‘4’ second Pause time.  
EX: 0 P 012345678  
Press RD/P to enter a Pause**

Call duration timer will start in display 4 seconds after number is dialed.

### 6.2 RECEIVING CALLS

When a call comes in, phone will ring, and ringer LED will blink

Pick up handset or press **||** or Pendant to answer hands-free

**Use switch (23) to set ringer volume**

**A call that has been accepted by use of the pendant can also be terminated by pressing the pendant again**

### 6.3. TALKING CALLER ID

When a call comes in, Talking Caller ID will speak the number if caller ID service is on the phone line and the stored recorded Name. The system will also speak the Caller ID number when scrolling through the Caller ID list of previous incoming calls.

### 5.13.2 Recording Daily alarm message.

- Press **PRO**
- Press 1 x ▼ to select “**DAILY ALARM**”.
- Press **OK/↶**
- Press 2 x ▼ select “**RECORD MESSAGE**”

The maximum length of this recording is 20 seconds.

The default message is: “I have not responded to Daily Alarm – Please check on me to accept press 0”

- Press and hold **OK/↶** and wait for the beep, “**VOICE**” icon is flashing. Keep holding **OK/↶**.
- After the beep, Keep holding **OK/↶**. please speak the message you want recorded.
- Now release the **OK/↶** button to finish the recording.
- Once you are complete the recorded message will play.
- Press **PB/D** to leave menu

### 5.13.3 Check Daily alarm message.

The message you recorded in previous chapter can be verified.

- Press **PRO**
- Press 1 x ▼ to select “**DAILY ALARM**”.
- Press **OK/↶**
- Press 3 x ▼ select “**CHECK MESSAGE**”
- Press **OK/↶** to listen to the recorded message.
- Press **PB/D** to leave the menu.

To erase the recording, press DL key during playback.

### 5.3 LCD CONTRAST

You can set the LCD display contrast to 5 different levels:

- Press **PRO**
- Press **OK/↶** to select “**LCD CONTRAST**”
- Use ▲ and ▼ to select desired level
- Press **OK/↶** to confirm
- Press **PB/D** to leave menu

### 5.4 ENTER TIME AND DATE

When you have subscription to Caller ID service and your telephone provider sends date and time together with telephone number, the phone’s clock will be set automatically when you receive a phone call.

- Press **PRO**
- Press ▲ 1 x to select “**ENTER TIME / DATE**”
- Press **OK/↶** to enter settings
- Use ▲ and ▼ to change hour
- Press **OK/↶** to confirm
- Use ▲ and ▼ to change minutes
- Press **OK/↶** to confirm
- Use ▲ and ▼ to change month
- Press **OK/↶** to confirm
- Use ▲ and ▼ to change date
- Press **OK/↶** to confirm
- Press **PB/D** to leave menu

### 5.5 SET AREA CODE

When you have subscription to Caller ID service, it can be necessary in some countries to enter your area code. You can set up to 5 digits for the area code.

- Press **PRO**
- Press ▼ 2 x to select “**LOCAL AREA CODE**”

- Press **OK/↵** to enter settings
- Use **▲** and **▼** to change digit
- Press **OK/↵** to move to next digit
- Repeat this sequence until all digits are set. Leave unused digits as “-“
- Press **PB/D** to leave menu

### 5.6 SET DIAL MODE – PULSE OR TONE (DTMF)

The telephone can dial in Tone (DTMF) or Pulse mode. By default, the telephone is set to Tone (DTMF) mode.

- Press **PRO**
- Press **▼ 4 x** to select “**SET DIAL MODE**”
- Press **OK/↵** to enter settings
- Use **▲** and **▼** to select “**PULSE**” or “**TONE**”
- Press **OK/↵** to confirm
- Press **PB/D** to leave menu

### 5.7 SET FLASH TIME

Flash is used for services like “call waiting” (if service is provided by telephone company) or to transfer calls when connected to PBX system.

Depending on the country, flash time can vary. The telephone supports (3) possibilities: 100, 300, 600 msec

- Press **PRO**
- Press **▼ 5 x** to select “**SET FLASH TIME**”
- Press **OK/↵** to enter settings
- Use **▲** and **▼** to select desired flash time
- Press **OK/↵** to confirm
- Press **PB/D** to leave menu

### 5.13 DAILY ALARMS

The telephone has two daily alarms that can be set. When the alarm time arrives, the telephone will alarm for up to 30 minutes. If the user presses the panic button on the pendant or the SOS button on the telephone, the alarm will be cancelled.

If the user Does Not press the panic button on the pendant or the SOS button on the base of the telephone it will begin to call the emergency contacts and play a Custom Daily Alarm message to let the receiver of the call know the user was unable to press the panic button or the SOS button on the telephone.

When both daily alarms are set this will ensure that the user is OK during the two alarm times each day.

#### 5.13.1 How to Set the Daily Alarm

- Press **PRO**
- Press 1 x **▼** to select “**DAILY ALARM**”.
- Press **OK/↵**
- Press **▲** or **▼** select “**DAILY ALARM 1**” or “**DAILY ALARM 2**.”
- Press **OK/↵**
- Press **▲** or **▼** select “**ALARM OFF**” or “**ALARM ON**”
- Press **OK/↵**
- Press **▲** or **▼** set for hour.
- Press **OK/↵**
- Press **▲** or **▼** set for minute
- Press **OK/↵** to confirm,
- Press **↵** to leave the menu. -----

### 5.11 CHECK EMERGENCY MESSAGE

The message you recorded in previous Chapter can be verified

- Press **PRO**
- Press **▲** 5 x to select “**CHECK MESSAGE**”
- Press **OK/⏏** to listen to recorded message
- Press **PB/D** to leave menu

**To erase recording, press DL during playback**

After all programming is complete, you can switch program lock ON (22) This can prevent accidental erasure of settings.

### 5.12 PAIR NEW PENDANT / REMOVE ALL PENDANTS

The pendant is registered in the telephone by its ID Code. In case of repair or other reason, it can be necessary to register the pendant to the telephone. The pendant can also be deleted from the telephone. A total of (5) pendants can be paired to the system.

To pair a pendant:

- Press **PRO**
- Press **▼** 3 x to select “**PAIR NEW PENDANT**”
- Press **OK/⏏** “**PAIRING**” will be displayed
- Press **OK/⏏** to start pairing process
- You will see “**Pairing .....**”
- Press SOS button on pendant
- “**DONE**” will appear if pairing is successful
- Press **PB/D** to leave menu

to remove a pendant:

- Press **PRO**
- Press **▼** 3 x to select “**PAIR NEW PENDANT**”
- Press **OK/⏏** “**PAIRING**” will be displayed
- Press **▲** or **▼** to select “**DELETE?**”
- Press **OK/⏏** to delete all pendants
- Press **PB/D** to leave menu

### 5.8 STORE TELEPHONE / PHONEBOOK NUMBERS

You can store up to 30 phone numbers / names in the telephone. As few as 1 or all 30 numbers can be set as emergency numbers. NOTE: If storing 911 in emergency contact list, store as the last emergency contact.

- Press **PRO**
- Press **▲** 2 x to select “**STORE NUMBER**”
- Press **OK/⏏** to enter
- Enter telephone number to be stored

NOTE: To store a **pause** while programming, press **RD/P**

To store a \* or # while programming, press those keys

- Press **DL** to delete a wrong entered number
- Use **▲** and **▼** to move back and forward through number
- Press **OK/⏏** to confirm
- Enter name using characters on numeric keypad
- Press **DL** to delete a wrong entered character
- Use **▲** and **▼** to move back and forward through entered characters
- Press **OK/⏏** to confirm
- Select “**EMERGENCY OFF**” or “**EMERGENCY ON**”

In case of “**EMERGENCY ON**” you need to select position of this number (specifies in what order it will be dialed)

- Use **▲** and **▼** to select position
- Press **OK/⏏** to confirm

In case you want to overwrite an existing position, you will have to confirm “**OVERWRITE?**” by pressing **OK/⏏**. When number is saved, menu will automatically go to “**NAME RECORDING**”

- Press and hold **OK/⏏** and wait for a beep
- After the beep, say name of stored contact
- Release **OK/⏏** button to finish recording
- Press **PB/D** to leave menu

**The maximum length of the recording is ‘3’ seconds**

### 5.8.1 STORE NUMBER IN DIRECT MEMORY KEY (M1)

- Press **PRO**
- Press **▲** 2 x to select “**STORE NUMBER**”
- Press **OK/⏏** to enter
- Enter telephone number to be stored
- Press **DL** to delete wrong entered digit
- Use **▲** and **▼** to move back and forward through number
- Press **M1** key to Save
- You should see “Saved” on the screen.
- Press **PB/D** to leave menu

### 5.8.2 CHANGE 911 KEY

The 911 key is pre-programmed from the factory. If you need to change the 911 key, you may program another number following these steps:

- Press **PRO**
- Press **▲** 2 x to select “**STORE NUMBER**”
- Press **OK/⏏** to enter
- Enter telephone number to be stored
- Press **DL** to delete a wrong entered digit
- Use **▲** and **▼** to move back and forward through number
- Press **911** key to Save
- You should see “Saved” on the screen.
- Press **PB/D** to leave menu

### 5.9 NAME RECORDING

Once a number / name is stored, you can record the name. You can change the name you have recorded while storing a number / name in previous Chapter.

- Press **PRO**
- Press **▲** 3 x to select “**NAME RECORDING**”
- Press **OK/⏏** to enter
- Use **▲** or **▼** to navigate through all stored numbers / names

**You will hear recorded name while navigating through the stored contacts. Press DL to erase recording.**

- When you have selected the contact, press, and hold **OK/⏏** and wait for the beep - “**VOICE**” icon will flash
- After the beep, say the name of stored contact
- Release the **OK/⏏** button to finish recording
- Press **PB/D** to leave menu

**Maximum length of recording is ‘3’ seconds**

### 5.10 RECORD MESSAGE

For **SOS** calls, the telephone will broadcast a standard pre-recorded message unless you record your own message.

- Press **PRO**
- Press **▲** 4 x to select “**RECORD MESSAGE**”
- Press and hold **OK/⏏** , wait for beep – “**VOICE**” icon will flash
- After the beep, record your message
- Release the **OK/⏏** button to finish recording
- Press **PB/D** to leave menu

**The maximum length of recording is ‘20’ seconds**

**The default message is: “THIS IS AN EMERGENCY CALL TO ACCEPT THIS CALL PRESS ZERO”**